



Mission Statement: - Our aim at Campbell Wharf Marina is to provide an enjoyable and environmentally friendly marina where people can come and go or be equally happy just pottering about on their boats watching the world go by.

Therefore, we would like to draw your attention to certain conditions applicable to all boats and boaters at Campbell Wharf Marina. We hope that they facilitate the safety of our boaters, their boats and equipment whilst they stay with us and enable their quiet enjoyment of the marina.

Mooring Terms and Conditions

1. All visitors must report to the marina office on arrival.
2. All craft must have valid copies of a CRT Licence, Fully Comprehensive Boat Insurance and a valid BSS Certificate. A valid Survey is also required if your vessel is over 30 years old and proof of this is also required. The Boat owner is responsible for the upkeep of their vessel.
3. All mooring fees are to be paid in advance according to the relative mooring rate tariff.
4. Terminating your contract - one month's notice should be given by the boater to leave the marina. Refunds will only be given on annual payments (for the unexpired fees following the next quarter day). Refunds will not be provided for unused electricity. On the day of your departure you will need to leave the marina by 11am. No cars will be allowed to overstay in our car park.
5. A non-refundable deposit of £250 is payable to reserve a mooring for a maximum period of 3 months. Payment of a deposit or the taking up of a mooring place means acceptance of these Terms and Conditions.
6. The Parks Trust reserves the right to change the mooring rate or introduce new regulations at any time. Any new regulations and amendments will become effective when they are displayed on the notice board.
7. Commercial vehicles are not allowed within the marina unless carrying out works approved by the management. Large vans, caravans, motor homes and trailers are not allowed to park within the marina. Boaters with commercial vehicles must cover up company names and logos when they are parked on the marina site or they will not be allowed to bring them onto the marina.

8. All craft using mains electricity supply must be fitted with an earth breaker, galvanic isolater and their supply lead should be in good condition. Electricity cables must be connected so that they are not a trip hazard to other boaters and the marina reserves the right to move or remove any cables which present a hazard.
9. All craft must be kept tidy and presentable, no items such as coal, wood, etc; to be stored on the roof. Boating equipment such as planks and boat hooks must be secured. Boaters are responsible for any damage caused by unsecured items. Television aerials must be no taller than 1m from the top of the roof.
10. Nothing should be placed on the jetties or walkways, (it is a potential trip hazard) and they should always be kept clear.
11. Please use the gravelled pathway for entry and exit of the marina.
12. Boaters use the marina and its facilities at their own risk. Acceptance of a mooring means that they shall indemnify the marina and The Parks Trust or its staff and agents against all loss, damage, costs, claims or proceedings, however caused to their vessel or vehicle or themselves, their servants, agents, crew, guests or sub-contractors.
13. Boaters should report any accident, injury, complaint that occurs within the marina to the managers within 24 hours.
14. Excessive noise from alarms or matrix heaters (such as Eberspaecher's) will not be tolerated. Boaters should also prevent heaters damaging the pontoons.
15. Boaters shall take all necessary precautions to prevent the outbreak of fire on their vessel or pontoons (no BBQ on boats or pontoons). They must provide fire extinguishers and protection equipment (in accordance with local and statutory regulations) on their boat for immediate use in case of fire.
16. All craft must be sold through the marina office and charged at current rates. Please ask at the office for details. A mooring space is not automatically sold with the craft, and no for sale signs to be displayed on any vessels.
17. Children should always be accompanied by an adult. There should be no running or cycling on the pontoons, or diving, jumping and swimming in the marina.
18. Please keep all pets on a short lead, and under control at all times. If owners do not pick up after their pet or if the animal causes annoyance to others they will be asked to leave the marina. The marina team are not responsible for picking up after your pets.
19. Refuse should only be left in the designated facilities provided. Non-domestic waste must be taken to the local authority tip. The disposal of toilet waste into the marina or use of sea toilets is prohibited.

20. Ash from solid fuel stoves must be bagged when cool and disposed of in the general waste facility not left on pontoons. You can only use smokeless coal within the marina.
21. Only light maintenance and minor repairs will be allowed within the marina. No large areas of boats to be sanded or painted within the marina please take your boat out if you are undertaking this work. Grinding, welding or any power tool that produces excessive sparking is under no circumstances allowed again you will need to take your boat out of the marina. Power tools can only be used Monday to Friday within office hours this does **not** include electric sanders. If you need clarification of these terms, please ask in the office. You will be asked to leave if you are seen to be contaminating the marina in any way that could have been avoided. Any fines or clearing up exercise that needs to be carried out will be forwarded to the person/s responsible.
22. For work carried out by a third party, the contractor must be inducted and have an appropriate level of third party/public liability insurance. A copy of the insurance certificate must be provided before any works start. They will also need to come into the office to sign in before they start work.
23. Any loaning of craft should be notified to the office staff so that they can monitor people and craft leaving or arriving.
24. Boaters are responsible for making sure that their guests, visitors, subcontractors are aware of these Terms and Conditions.
25. We reserve the right at our discretion to move any craft, to an alternative mooring, or out of the marina altogether if necessary.
26. Please respect the other boaters and keep noise to include loud music and any disturbances to a minimum. No engines or generators to be run within the marina between the hours of 6pm to 8am, unless underway.
27. Our moorings are non-residential and should not be used as such. Furthermore, the marina will not accept any post or packages for boaters.
28. No guarantee is given as to the water levels within the marina and the marina is not responsible for any consequence of a fluctuating water level.
29. Please notify the office of any changes to your vessel name, your address, telephone number and vehicle.
30. The electricity charge may alter as supply costs alter. Charges for electricity supplied will include standing charges, monthly demand charges, capacity charge, climate change levy, repair and renewal costs, NICEIC certification costs, maintenance costs and administration costs. Electricity is supplied in accordance with OFGEM regulations.
31. There is a maximum speed limit of 3 knots within the basin. No vessel shall be navigated in the dark, or in such a manner as to endanger or inconvenience other vessels or persons.

32. The Parks Trust reserve the right to terminate any boaters mooring at any time and ask them to leave the marina. Furthermore, any boater who does not comply with the terms and conditions or demonstrates unreasonable behaviour that is detrimental to the comfort of other boaters or causes disagreement or is abusive to marina staff will be asked to leave immediately without a refund. We have a zero tolerance to verbal or physical abuse towards anyone and we will remove you without hesitation.
33. These terms and conditions can be amended at any time without notice and as appropriate.
34. The Parks Trust will not share your information with any third parties. We will use the contact information you provide on your mooring agreement to keep you up to date with information about your vessel, mooring and the marina. If you leave the marina, we may continue to email you with information about the marina. If you do not wish to receive this information, please let us know and we will remove you from our contacts immediately.

We aspire to create a safe, tidy and friendly environment for all our boaters.